

# 2019 Disaster Recovery Support Functions – Capability Enhancement Project

DISASTER MANAGEMENT

FEMA Headquarters, Washington, DC



## CORE COMPETENCIES

- Recovery Planning
- Outreach and Education
- Training and Exercise
- Stakeholder Engagement
- Multi-Agency Coordination

## PROJECT SUMMARY

Vision Planning and Consulting (VPC) supported the Federal Emergency Management Agency (FEMA) with improving the National Disaster Recovery Framework's (NDRF) six Recovery Support Functions (RSFs). In 2017, concurrent disasters highlighted the need for improved coordination and management across all six RSFs. VPC provided support to FEMA in improving capabilities and enhancing capacities across the six RSFs, and across Federal agencies. VPC assisted the 26+ Federal agencies with enhancing coordination and improving readiness to disaster events through pre-event disaster recovery planning.

## PROJECT DETAILS

VPC supported FEMA, the Recovery Support Function Leadership Group (RSFLG), and other supporting Federal agencies to address and enhance Interagency operational gaps in Disaster Recovery across the six RSFs: 1) Community Planning and Capacity Building (CPCB) RSF, 2) Economic RSF, 3) Health and Social Services (HSS) RSF, 4) Housing, 5) Infrastructure Systems (IS), and 6) Natural and Cultural Resources (NCR) RSF. VPC assisted FEMA to address: 1) the lack of capacity and capability to fulfill recovery mission area requirements; 2) insufficient resources to assess/evaluate readiness; and 3) the absence of readiness and performance frameworks.

For each RSF, VPC worked closely with FEMA and other Federal agencies by: 1) building and sustaining capabilities and capacities to support identified disaster recovery outcomes; 2) developing mechanisms (plans, guidance, staffing, training, and exercises) to address various specific operational gaps; and 3) developing training frameworks and ways to track implementation, performance, and effectiveness of those mechanisms.

VPC supported FEMA's focus on catastrophic readiness and a holistic recovery approach by engaging with all 26+ Federal agencies to develop

the capabilities gaps identified in the RSF Strategic Readiness Plans (SRP).

VPC helped in collecting and assessing data on readiness and RSF performance by: 1) continuing to implement and improve the SRPs by developing six critical operational documents per RSF; 2) implementing performance/outcome frameworks to track the implementation and effectiveness of the SRPs to improve long-term recovery and address gaps and shortfalls; and 3) providing technical and writing expertise, providing graphic products, summaries, analyses, and providing facilitation services such as meetings, workgroups, and other working events.

VPC played a key role in assisting FEMA and the RSFs to improve the efficiency and effectiveness of delivering Federal disaster recovery resources, by further developing field operations manuals, concepts of operations, operational procedures and job aids, staffing and deployment mechanisms, training curricula and exercise plans for RSF field staff. By identifying and capturing opportunities for enhanced coordination across all Federal agencies, VPC served in a critical capacity in enhancing potential gaps in pre-disaster recovery.